



## Z. Haydu Mfg. Corp.

### Return & Exchange Policy

Z. Haydu Mfg. Corp. offers full refund within 30 days of receipt. After 30 days we offer repair or replacement on items within 6 months of the original date of purchase, in accordance with our Ultrasonic Scaler Insert Limited Warranty. Returns/Exchanges will not be accepted without prior authorization from Z. Haydu Mfg. Corp. Contact us by email at [admin@zhaydumfg.com](mailto:admin@zhaydumfg.com) or by telephone at (954) 925-1779 to receive an RMA (Return Merchandise Authorization) number. You will need to provide your company name, Scaler Date Code and the problem you are experiencing. Additionally, please include either your Purchase Order number or our Invoice number. All products should be returned steam autoclaved (unless unopened) and put into their original plastic tubes and caps and sent to:

Z. Haydu Mfg. Corp.  
1980 Grant St.  
Hollywood, FL 33020

Please ensure your RMA number shows on the outside of your package. Returns sent without an RMA number will not be covered. Please use the tracking number on your USPS Priority Mail shipment to verify receipt by Z. Haydu Mfg. Corp. We will not be responsible for missing return shipments. **It is extremely important, for safety reasons, to steam autoclave your inserts prior to shipping. Unclean inserts will be discarded without inspection, and no repair or replacement will be offered.** Upon receipt and inspection of your return, we will contact you to arrange for exchange or refund. If the item is found to be defective due to our own workmanship or materials, we will repair or replace the item free of charge and it will be shipped to you at our own expense. We will reimburse your USPS Priority Mail ground shipping charge of \$5.75 (regardless of your chosen shipping speed) via your original method of payment.

In no event shall Z. Haydu Mfg. Corp. be liable, or in any way responsible for any damages or defects in the product which were caused by improper sterilization, dropping the insert, reshaping the tip or attempted repairs performed by anyone other than Z. Haydu Mfg. Corp. If the item is in need of repair or replacement due to anything other than defects in our own workmanship or materials, we will contact you with the repair cost.